

Farmers Savings Bank



What is a “Fraud Alert?”

A fraud alert is a text message or phone call if a suspicious or unusual transaction is being attempted on your debit card. At this time you would have the option to respond to the text message indicating if the transaction is legitimate or not authorized.

Contact Us
www.farmerssavings.com

Email: fsb@farmerssavings.com
Telephone Banking: 888.987.2651
Fax: 608.987.2401

Mineral Point
608.987.3321 or
888.443.3226

Dodgeville
608.935.9988

Edmund
608.623.2434

Hollandale
608.967.2211

Ridgeway
608.924.4531

Mount Horeb
608.437.2265

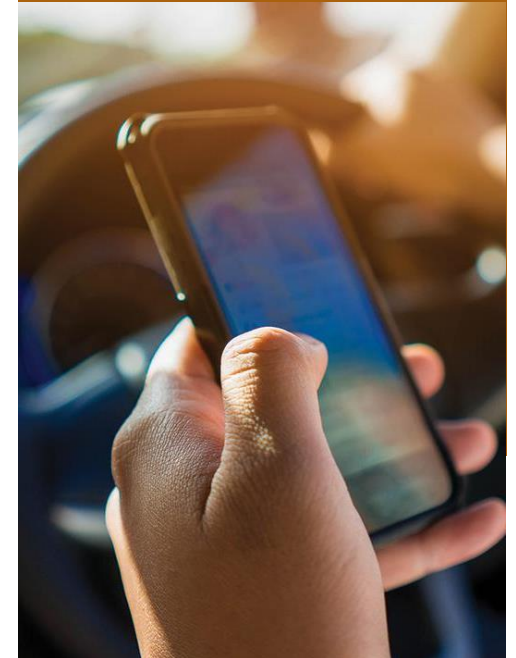


Farmers Savings Bank
305 Doty St.
Mineral Point, WI

FARMERS SAVINGS BANK

DEBIT CARD

FRAUD ALERTS



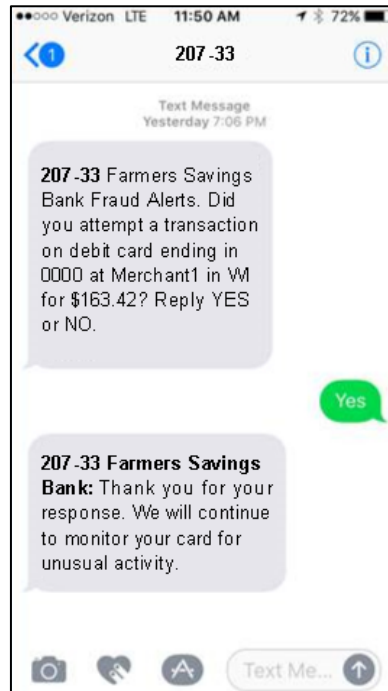
Phone Calls and Text Messages from the Fraud Department:



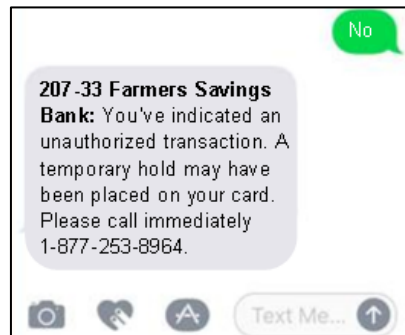
If a customer receives a phone call from the fraud department (877-253-8964) the recording will indicate: **This is Farmers Savings Bank Fraud Detection Center to verify recent transactions on your Farmers Savings Bank debit card ending in XXXX. Due to unusual activity a temporary hold may have been placed on your card. Please have (Customer) call us as soon as possible at 877-253-8964. You will be asked to enter case (# XXXXX.)**

All text messages come from the phone number 207-33, which is unique only to Farmers Savings Bank customers. Examples of text messages follow.

Example if a customer replies "Yes."



Example if a customer replies "No."



Here are some Tips and Tricks to help prevent debit card fraud:

Check your bank activity regularly. If anything seems out of the ordinary, such as unfamiliar charges to your bank account, immediately call your bank or card issuer.

Be careful where you store your data. Do not store your debit card number/PIN, or any other relevant data, on your smart phone or other electronic devices.

Go Paperless. Signing up for paperless statements will eliminate the possibility of having sensitive account information stolen from your mailbox.

Beware of phishing scams. When checking your email or doing business online, make sure you know who you're interacting with.

Use Bank ATMS. Your bank's ATM tends to be more secure, well-lit and equipped with security cameras. Always make sure to check outdoor card readers for skimming devices.

